



UNIVERSITY GRANTS COMMISSION

E-FILING OF INCOME TAX RETURNS: AWARENESS, SATISFACTION AND DIFFICULTIES OF SALARIED ASSESSEES IN COIMBATORE CITY

PI: **Dr.R.Vasanthi**

Amount Sanctioned: **Rs.70,000**

Year: 2014-2016

Project outcomes:

Preference on Types of E-Filing and Assist in Filing the Income Tax Returns of the Respondents

- Majority of the respondents prefer to file their income tax returns in e-filing through intermediary with the help of auditors.

The awareness score on e-filing aspects is compared among the variables of personal profile.

- The female respondents as a professionalist with an age group of 45 years and above having 20years and above experience with four assessees in their family whose earning is above ₹800000 have high level of awareness on e-filing aspects.
- ANOVA result shows that the satisfaction score on e-filing aspects differ significantly among the number of assessees in the family.

The difficulty score on e-filing of income tax returns is compared with the variables of personal profiles.

- The female graduate respondents with the age group of between 20-25 working in corporate with less than 10 years of experience whose earnings of income between ₹.500000-₹.800000 ,being a single assessee in their family have high level of difficulty on e-filing of income tax returns.
- ANOVA result shows that the difficulty score on e-filing of income tax returns differ significantly among th occupational status, working experience and gross total income.

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❖ **Publications:**

- Dr.R.Vasanthi,,”A Study on the Salaried Assessee's Satisfaction on E-Filing of Income Tax Returns with reference to the Coimbatore City”, International Journal of Management and Social Science Research Review, Vol-1, Issue – 34, April -2017,pp 72-74.
 - Dr.R.Vasanthi,,”A study on the Salaried Assessee's Awareness on E-Filing of Income Tax Returns with reference to the Coimbatore City”, Global Journal For Research Analysis, Volume-6, Issue-5, May 2017, pp 480-481.
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